








Storm Babet

-  Strong wind and rain. All regions affected.
-  Power restored to 52,068 customers.
-  5,416 customer calls answered.
-  2,055 Priority Service customers supported.




20-21  
Oct  
2023

Storm Debi

-  Strong wind and rain.
-  Network resilient. No major impact for customers.
-  Customers kept informed of weather warning via our website and social media.




13  
Nov  
2023

Storm Gerrit

-  Strong wind and rain.
-  Network resilient. No major impact for customers.
-  Customers kept informed of weather warning via our website and social media.

27  
Dec  
2023




Storm Jocelyn

-  Strong wind. All regions affected.
-  Power restored to 30,109 customers.
-  895 customer calls answered.
-  4,315 Priority Service customers supported.

23-24  
Jan  
2024





3  
Nov  
2023

Storm Ciaran

-  Strong wind and rain.
-  Network resilient. No major impact for customers.
-  Customers kept informed of weather warning via our website and social media.




21-22  
Dec  
2023

Storm Pia

-  Strong wind and rain. All regions affected but worse in South/West Yorkshire.
-  Power restored to 44,597 customers.
-  3,528 customer calls answered.
-  10,998 Priority Service customers supported.

21-23  
Jan  
2024

Storm Isha

-  Strong wind. All regions affected but worse in Northumberland.
-  Power restored to 54,703 customers.
-  2,815 customer calls answered.
-  10,465 Priority Service customers supported.