

# INVESTING IN ROTHBURY, THROPTON & SURROUNDING AREAS



# Powering the region

At Northern Powergrid our teams work 24/7 to keep the lights on for our 8 million customers that live and work in the 3.9 million homes and businesses we deliver electricity to across the North East, Yorkshire and northern Lincolnshire.

We understand the important role a safe, reliable power network has in supporting communities and local businesses. That's why we're investing to improve the quality and resilience of our network in Rothbury, Thropton and the surrounding area.

Our current investment plan sees us spending around £3.5 million refurbishing, rebuilding and creating a smarter power network, with much of the work already completed. In 2017 we started a programme to rebuild and refurbish 45 km of overhead power lines to improve the reliability of supply.

*Andy*

Andy Bilclough  
Head of Delivery

We're installing 13 smart devices across the network to help us quickly locate faults, reduce the number of customers affected by a power cut and improve restoration times.

We're also planning to survey 80 km of power lines with a view to carrying out any necessary vegetation management, refurbishment and repair work required to further improve network reliability.

In Thropton we're proposing to replace some 500 metres of overhead power lines with underground cable.



## Meet the team



Jeff Hunter  
Zone Manager

Jeff's responsible for the day-to-day running and investment in our Northumberland and County Durham Zone.



Jim Cummings  
Design Team Manager

Jim's team is responsible for designing the schemes that will improve reliability and get the lights back on faster for you.



Lynne Papadimitriou  
Customer Care  
Operations Manager

Lynne and her team are committed to responding to your enquiries about the work we're doing in Rothbury and Thropton.



Kevin Parkin  
Customer Liaison Officer

Kevin's your dedicated Liaison Officer and is ready to respond to enquiries from your local community.

### Our £3.5 million investment covers:



**45 km**

of overhead power lines being rebuilt with 20 km already complete



**80 km**

of overhead power lines to be surveyed - carrying out any necessary vegetation management, refurbishment and repair work



**13**

smart devices being installed across our network



**500 metres**

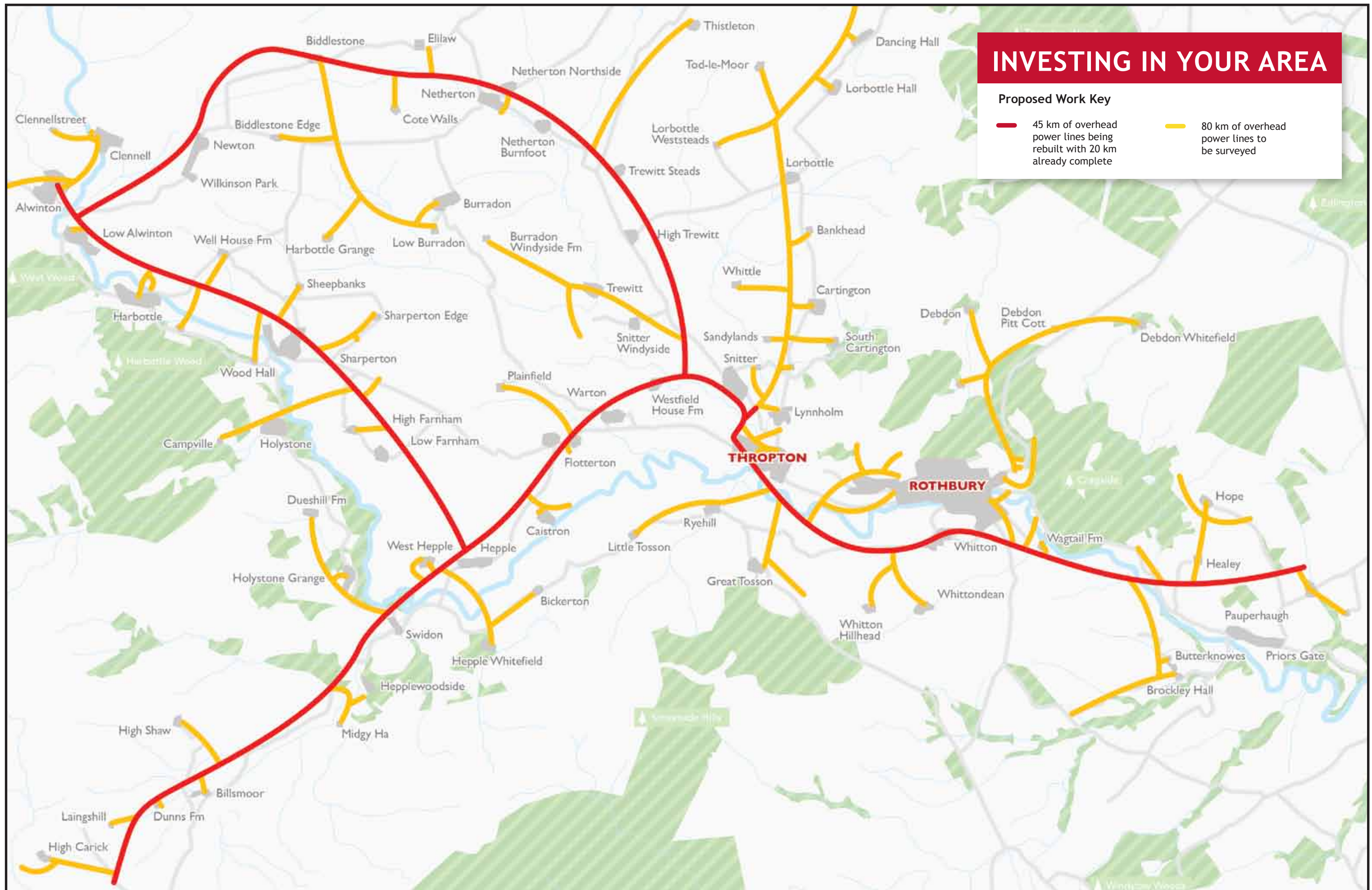
of overhead power lines in the Thropton area to be replaced with underground cable



# INVESTING IN YOUR AREA

## Proposed Work Key

- 45 km of overhead power lines being rebuilt with 20 km already complete
- 80 km of overhead power lines to be surveyed



## Find out more

### General enquiries

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E: [generalenquiries@northernpowergrid.com](mailto:generalenquiries@northernpowergrid.com)

### Facebook

[@northernpowergrid](https://www.facebook.com/northernpowergrid)

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If you, or someone you know may need extra help and support during a power cut you can find out more about our free Priority Services Register by visiting [northernpowergrid.com/care](https://www.northernpowergrid.com/care)

To register for text message updates during a power cut visit [northernpowergrid.com/update-my-details-media](https://www.northernpowergrid.com/update-my-details-media)



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