

Application for a Requote



The five step process:



1. Apply for your requote



2. Contact from your allocated person



3. Getting and paying for your quotation



4. Preparing your site



5. Work begins on site

Please ensure you check the following information before completing this application form

A request for a requote will only be accepted if the request is made within 6 months of the previous connection offer expiration date.

For new applications, you can visit our website and apply online at www.northernpowergrid.com/get-connected

The following information must not have changed from your original application for this to be a valid request for a requote:

- ✓ The name and address of the owner/occupier
- ✓ The name and address of the agent (if applicable)
- ✓ Site address (address where you want your connection)
- ✓ Your meter position(s)
- ✓ The Maximum electrical capacity at each property in kVA (KiloVolt Ampere)
- ✓ Details of any other electrical equipment (if applicable)

If any of the above information has changed please complete a new application

For new applications, you can visit our website and apply online at www.northernpowergrid.com/get-connected

Need some help? Just give us a call. Our experienced Connections team can help you with your application:



0800 011 3433

Opening hours:

Monday - Friday
Saturday

8:00am - 8:00pm
9:00am - 5:00pm

Alternatively, you can visit our website and apply online at www.northernpowergrid.com/get-connected

Section 1 – Your Details

Title	First Name	Last Name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Building Name	House/Flat No.	Street
<input type="text"/>	<input type="text"/>	<input type="text"/>
Company (if applicable)	Town	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>
Daytime Telephone	Mobile	Email
<input type="text"/>	<input type="text"/>	<input type="text"/>

Section 2 - Information from original quotation

Quotation Reference Number	Name of Northern Powergrid Contact	Date received
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<input type="text"/>	<input type="text"/>	<input type="text"/>
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Section 3 - Requote Checklist

**Is the following information the same as your original application?**

- ☐ The name and address of the owner/occupier
- ☐ The name and address of the agent (if applicable)
- ☐ Site address (address where you want your connection)
- ☐ Your meter position(s)
- ☐ Maximum electrical capacity at each property in kVA (KiloVolt Ampere)
- ☐ Details of any other electrical equipment (if applicable)

Section 4 – Connection Date

When would you like us to provide your connection?* (MM/YY)

This is the date you would ideally like your connection to be made. If you're unsure, we can accept an estimated date. We'll agree a definite date with you after you've accepted the quotation.

Section 5 – Your Connection

i *The type of work you require may be subject to Connection Offer Expenses. Our website provides further information along with indicative charges www.northernpowergrid.com/connection-offer-expenses.*

Who should be invoiced for the Connection Offer Expenses?

☐ **Owner/occupier** (details provided in original application)

☐ **Representative** (details provided in original application)

☐ **Other** (please give details)

Section 6 – Additional Information

Please provide any additional information you feel may be relevant to your application

For example:

- *My site is part of a conservation area*
- *The property is at high risk of flooding from a nearby river*
- *Additional motor details*

Section 7 - Preferred Method of Contact

! If we require further information how would you prefer us to contact you?

- ☐ Email
- ☐ Telephone
- ☐ No preference

! How would you prefer to receive your quotation?

- ☐ Email
- ☐ Post
- ☐ Both

Section 8 - Signature

Signature of Applicant

Print Name

Date

What's Next?

Each application is individually assessed to ensure you receive the best service. Please send your completed application form and any supporting documentation to one of the following as appropriate:

Northern Powergrid undertaking Contestable and Non contestable works

Northern Powergrid
Network Connections
Alix House
Falcon Court
Stockton-on-Tees
TS18 3TU

Northern Powergrid undertaking only the Non contestable elements of the works

Northern Powergrid
Connections Input Services
98 Aketon Road
Castleford
WF10 5DS

Alternatively, you can email your application to us at getconnected@northernpowergrid.com

Alternatively, you can email your application to us at cinc.connections@Northernpowergrid.com

Did you know?

We're not the only company that can provide a quotation for your new connection. You can compare our prices and service levels with other companies that provide connections services, called Independent Connections Providers (ICPs), then choose what's best for you. For more information visit.

www.northernpowergrid.com/alternative-providers

Data Protection

We take data protection seriously and, when we obtain your personal information for the purpose of providing our connection service to you, we will keep that information secure and process it in accordance with our privacy policy, which is available for you to read at www.northernpowergrid.com/privacy-policy.

If we speak to you on the telephone about your connection, those telephone calls may be recorded for quality assurance purposes and we may collect personal information about you during those calls.

We will use the personal information you give us in order to process your connection request (including to process your payment), enter into a contract with you to provide the new or altered connection, deliver the work required and to monitor the standard of the service we provide to you when we undertake the Works. We will not use any of your personal information for marketing purposes.

However, to ensure that we provide our customers with a high standard of service, we use an independent research company, Explain Market Research Limited, to carry out customer satisfaction surveys on our behalf. Consequently, if the service we provide to you falls within one of the categories in respect of which we are required by our electricity distribution licence to carry out a customer satisfaction survey, we will share your personal information with Explain Market Research Limited who may contact you to carry out that brief survey.